

Patient Experience & Involvement Strategy
Development Event

Monday April 26th 2010

In the Blaire Bell Centre, Liverpool Women's Hospital

Agenda

- 9.30am On arrival Tea, coffee & biscuits
- 10.00am Welcome
- 10.15am Introductions – What is the Patient Experience & Involvement Strategy
- 10.45 am What we have already learnt from patients
- 11.30 am What is important to our patients and their families?
- 12.30pm Lunch
- 1.30pm How do we gather information about patient experience?
- 2.15pm Where do we go from here?
- 3.15. Close & evaluation (tea, coffee and biscuits to be served)