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05 February 2010

Dear Stakeholder

Re. North West Ambulance Service 2009/10 Annual Report

In the Spring of 2010, the North West Ambulance Service NHS Trust, will be starting to draft its 2009/10 Annual Report.

As a valued stakeholder of our organisation, we would welcome your comments and feedback on its content and presentation.

The Trust adheres to very strict guidelines set out by the Audit Committee on what the Annual Report should contain but it is also important to provide information which meets the needs of the public and communities we serve.

A copy of our 2008/09 Annual Report can be found on our website at www.nwas.nhs.uk or you can request a copy from Tracey Leung-Fullerton on 0151 261 2527 or tracey.leung-fullerton@nwas.nhs.uk. We would be very grateful if you could take the time to have a look through this and let us know what you think.

We pride ourselves on being an open and honest organisation but do you feel there is more we could say on certain issues? Your views on what the 2009/10 Annual Report contains and how it is presented are vital in ensuring we produce informative reports for the public.

We would be grateful if you could provide any comments by **29 February 2010** via:

Email: tracey.leung-fullerton@nwas.nhs.uk

Phone: 0151 261 2527

Fax: 0151 260 7441

Post: North West Ambulance Service NHS Trust, Elm House, Belmont Grove, Anfield, Liverpool L6 4EG

Alternatively you can complete the attached feedback form and return using any of the above methods.

Yours sincerely

Sarah Smith
Assistant Director Corporate Communications